



**ASTRA POLARIS MICROFINANCE BANK LTD.
MOBILE APPLICATION DISPUTE FORM**

DATE :

NAME:

ACCOUNT NUMBER:

PHONE NUMBER:

Please complete the section below by (√) ticking as appropriate	Put √ in the relevant box
I have not executed the following transaction (s)	
I have been charged more than once for the following transaction (s)	
I have cancelled the transactions but my account has been debited with the amount	
My account has been debited but the beneficiary did not receive the money	

S/N	TRANSACTION DATE	AMOUNT

I confirm that the information above is genuine and can be held liable for any irregularities in the information provided to the bank.

.....

Signature/Date

FOR OFFICIAL USE

Checked/Verified By:.....Name/Sign/Date

Approved By:.....Name/Sign/Date



**ASTRA POLARIS MICROFINANCE BANK LTD.
MOBILE APPLICATION DISPUTE FORM**

DATE :

NAME:

ACCOUNT NUMBER:

PHONE NUMBER:

Please complete the section below by (√) ticking as appropriate	Put √ in the relevant box
I have not executed the following transaction (s)	
I have been charged more than once for the following transaction (s)	
I have cancelled the transactions but my account has been debited with the amount	
My account has been debited but the beneficiary did not receive the money	

S/N	TRANSACTION DATE	AMOUNT

I confirm that the information above is genuine and can be held liable for any irregularities in the information provided to the bank.

.....

Signature/Date

FOR OFFICIAL USE

Checked/Verified By:.....Name/Sign/Date

Approved By:.....Name/Sign/Date